



PUBLIC TRANSPORT FOR CHILDREN

We want to make travelling on the Metlink network easy for you and the children in your care – so here's a brief guide to managing child fares, school bus services, and prams and buggies.

CHILD FARES

- Reduced fares are available for children ages 5 to 15
- Reduced fares also apply to secondary students aged 16 to 19 who are travelling in uniform or who present a valid school photo ID
- Children under five travel for free on all Metlink services
- For information on child, group and family fares see www.metlink.org.nz/tickets-and-fares

STUDENT TRAVEL PASSES

Bus passes on selected services are available for full-time primary and secondary school students during the school terms.

For up to date information on fare options go to www.metlink.org.nz.

SCOOTERS ON BOARD

Scooters that can be carried by hand are allowed on trains and buses. If possible, scooters should be folded before the bus arrives. Scooters must be secure at all times on buses, and must not block the aisle or any doorway.



Bus passes are available during the school terms

TAKING A PRAM OR BUGGY ON BOARD

Buses, trains and ferries have varying capacities for prams. For our full guidelines visit www.metlink.org.nz.

Note that:

- most buses, trains and ferries have good access for prams
- prams may have to be folded in some circumstances
- when a pram must be folded, the child(ren) must be seated with their carer
- prams must not be placed in aisles, or anywhere else that could prevent other passengers getting on and off safely
- for safety and security reasons, staff members are not required to help passengers get on and off
- if a bus is capable of kneeling, the driver will kneel the bus to help passengers with prams get on and off
- the best time to travel with a pram is during off-peak hours.



All Metlink buses, trains and ferries have space for prams and buggies



NEED MORE INFORMATION?

For more information on Metlink's transport options for children and families, including a journey planner:



Online

www.metlink.org.nz



Metlink Apps and Widgets



Metlink Service Centre

0800 801 700

Monday – Saturday 7am – 9pm

Sunday and Public Holidays 8am – 8pm



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