

Warranted Transport Officers Privacy Statement

What this statement covers

Greater Wellington Regional Council (Greater Wellington) has created this privacy statement to explain how we deal with your personal information collected by Warranted Transport Officers whilst completing their role.

What personal information do we collect and for what purpose(s)?

Greater Wellington is collecting your:

- Name
- Date of Birth
- Address
- Phone Number
- Fare payment information

You are required to provide this information under section 128 of the Land Transport Act 1998 if requested by a Warranted Transport Officer.

We collect this information to allow us to provide you information to enable you to understand the fares and concessions available and Issue infringement notices and fines for fare evasion.

Using your information

We will only use the personal information provided to us:

- For the purpose/s we collect that information (see above)
- For other reasons permitted by the Privacy Act 2020 (e.g. with your consent, for a directly-related purpose, or where the law permits or requires this use).

Data storage, security and accuracy

Greater Wellington has implemented measures to ensure your personal information is kept safe and secure; is protected against loss, and unauthorised use, change, disclosure, or access; is kept accurate, current, complete, and relevant; and is not misleading.

Sending your information to others

[The collected information will not be sent to others unless the law permits or requires this.]

Accessing and correcting your personal information

You can:

- Ask us to confirm whether we hold personal information about you
- Request access to that information by emailing us at privacy@gw.govt.nz

- If applicable, ask us to correct that information.

Contact us

For further information about this privacy statement and our related information practices, please contact us on info@metlink.org.nz

If you wish to access or correct your personal information, please contact our Principal Privacy Officer at privacy@gw.govt.nz.

Complaints

If you consider we have breached your privacy, or there is a privacy matter that we cannot resolve, first make a complaint to our Principal Privacy Officer at privacy@gw.govt.nz.

If you are not satisfied with our response, you can then complain to the Privacy Commissioner at:

Phone 0800 803 909 (Monday to Friday 10am to 3pm)

Email enquiries@privacy.org.nz

Post Office of the Privacy Commissioner, PO Box 10094, Wellington 6143.