

Our customer commitments



You're in Safe Hands

Your safety is our number one priority and we are committed to ensuring that you feel safe and secure on this transport service at all times.

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Enjoy the Ride

We commit to offering you a smooth journey in a comfortable and clean environment.

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Time is Gold

We commit to providing a transport service that you can depend on to get you where you want to go and on time.

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Keeping you Informed

We will keep you up to date with the right information at all times.

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Respect

We will offer you a friendly and courteous service and treat you with respect.

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Access for All

We are committed to ensuring this transport service is accessible.

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Listening to You

We will listen to what you have to say and we will use this feedback to deliver improvements to the service we provide.

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WE ♥ FEEDBACK

If you think we're doing a superb job in meeting our commitments to you, or perhaps are not quite meeting the mark, then please contact us at Metlink to let us know.