



Our commitment

Taking care of customers is our top priority

We love feedback. We'll use your feedback to improve the services we provide. If you would like to share compliments or let us know if we're not meeting the mark, contact us at Metlink.



You're in safe hands

Your safety is our number one priority. We're committed to ensuring that you feel safe and secure on this transport service at all times.



Time matters

We're committed to providing a transport service that you can depend on to get you where you want to go and on time.



Respect

We'll offer you a friendly and courteous service and treat you with respect.



Enjoy the ride

We're committed to offering you a smooth journey in a comfortable and clean environment.



Access for all

We're committed to ensuring this transport service is accessible.



We'll keep you informed

We'll keep you up to date with the right information at all times.

Trains are operated by 

More information about our operators at [metlink.org.nz](https://www.metlink.org.nz)



[metlink.org.nz](https://www.metlink.org.nz) | 0800 801 700

